



BUSINESS CONTINUITY PLAN (BCP)

GFH Financial Group has built a Business Continuity Plan which will guide internal and external stakeholder during and after an event that significantly disrupt our business. As the impact of disasters and disruptions is unpredictable, we will have to be flexible in responding to actual events as they occur and we will work to resume business and operation to an acceptable level within reasonable time.

Our plan aim to recover and resume business operations after a significant business disruption and respond by safeguarding our employees and property, making a financial and operational assessment, protecting the firm's books and records. Briefly, our business continuity plan is considered to permit our firm to resume operations as quickly as possible, given the scope and severity of the significant business disruption. Our business continuity plan addresses: data backup and recovery; all mission critical systems; financial and operational assessments; alternative communications with clients, employees, and regulators; alternate physical location of employees; critical supplier, contractor, bank and counter-party impact; and regulatory reporting.

In case of a disruption or disaster, where the access to our headquarter office is limited, the Group would move the operations as stated in the BCP to the disaster recovery site from where the operation would be resumed. The stakeholders can also contact the group through our regular phone number +973 17538538, which will be forwarded to our alternate location if telephone service has not been interrupted.

At GFH Financial Group we ensure that our business continuity plan fulfils the requirements issued by regulatory bodies and it's up to the industry best practice. The plan is subject to regular internal, external and regulatory inspections.